# ADMINISTRATIVE SERVICES COMMITTEE MINUTES COUNTY CLERK April 4, 2023

# ATTENDANCE

Legislators: Committee Chair Legislator D. Mullen, Legislator J. Brown, Legislator R. Ciotoli, Legislator W. Standinger Staff: Andrea Klett, County Clerk Guests: Martha Sauerbrey, Legislative Chair, Cathy Haskell, Legislative Clerk

## APPROVAL OF MINUTES

Motion by Legislator Brown to accept March's minutes as presented, seconded by Legislator Standinger, all in favor, carried.

## FINANCIAL

The monthly financial reports were accepted as presented. There was a brief discussion about the changes to DMV retention rates as proposed in the Governor's budget.

OLD BUSINESS

None

#### NEW BUSINESS

The Clerk updated the Committee about the Clerk's Office and the DMV. The Clerk's Office is working on cross training all Recording Clerks to ensure that they have knowledge of all transactions, instead of two Clerks handling deeds and mortgages and two Clerks handling civil case files. The Committee Chair asked for an update on the COTT situation. The Clerk explained that COTT and NYSCEF are still not communicating with each other electronically. COTT is asking NYSCEF to restore their credentials but NYSCEF is refusing to do so until COTT produces documentation that shows all ransomware has been scrubbed and there are ample security measures in place so that this doesn't happen again. The Clerk and the Deputy Clerk have been keeping IT in the loop and will not move forward without IT's blessing. Thankfully the work around process that the Deputy Clerk devised has served the Office well so that civil case documents are being filed in a timely manner. The Committee Chair requested that the Clerk keep them informed of any new developments.

# ADMINISTRATIVE SERVICES COMMITTEE MINUTES COUNTY CLERK April 4, 2023

The Clerk pointed out an email that was written by a customer that had spent several hours in the DMV and wanted to compliment the staff on being kind, considerate, and working as a team. The Clerk then reported on an incident that occurred in the DMV on March 30<sup>th</sup>. A customer in the DMV became very agitated and began to verbally abuse the DMV employees. One of the cashiers activated the panic button and police arrived shortly thereafter. The situation was deescalated and incident reports were filed with the County Attorney's Office.

PERSONNEL

None

**RESOLUTIONS/PROCLAMATIONS** 

The Clerk presented a resolution that establishes and funds a Chair line in the Records budget. The Records Director needs a chair that will work with her sit to stand desk. The price of the chair is \$149.99. Funds to cover the cost will be moved from the Supplies (Not Office) line to cover the cost. The Resolution was accepted as presented.

EXECUTIVE SESSION

None

ADJOURNMENT - 10:40 am

Respectfully submitted, Andrea Klett Tioga County Clerk