

MINUTES
SEPTEMBER 2020 COMMITTEE MEETING
TIOGA COUNTY CLERK
Meeting Date: September 8, 2020

Present: Committee Chair Legislator C. Balliet, Legislator D. Mullen, Legislator W. Standinger, Legislator L. Sullivan, and Legislative Chair Martha Sauerbrey

Staff Present: Andrea Klett, County Clerk

MINUTES

Motion by Mullen to accept August's minutes as presented, seconded by Sullivan, and unanimously carried.

FINANCIAL

The monthly financial reports were accepted as presented.

NEW BUSINESS

The Clerk reported that business is steady at the Clerk's office and foot traffic is still at a minimum. Attorneys and the general public are still mostly using the online resources for County Clerk records and for recordings and filings.

The DMV appointment system is working well and receiving very positive feedback from customers. Many customers have stated that they would like to see the appointment system retained even after the state of emergency is lifted. The DMV staff feels that it is more efficient and less stressful. Legislator Mullen suggested that perhaps the DMV could eventually go to a hybrid system of appointments meshed with open hours on certain days and times. The Clerk thought that also would work well and will investigate the idea with DMV management. The committee asked about the status of dealer work. The Clerk replied that there has been an uptick in dealer work which is helping the revenue stream of the DMV.

The DMV production report for August showed that Real ID and Enhanced Driver License transactions are holding steady. The Clerk also pointed out that every time a person renews an existing Enhanced License, it also carries an additional \$30.00 fee.

Respectfully submitted,

Andrea Klett
Tioga County Clerk