TIOGA COUNTY, NEW YORK

Information Technology and Communication Services

Ronald E. Dougherty County Office Building 56 Main Street Owego, NY 13827

Jeremy Loveland Chief Information Officer 🕓 607 687 8294 🖨 607 223 7004 💿 www.TiogaCountyNY.gov

#### Information Technology – Legislative Committee Meeting

#### 08.02.22

- APPROVAL OF MINUTES
  - o 07.05.22 IT Legislative Committee Meeting
- FINANCIAL
  - Review of Budget Status and Financial News
  - o 2023 Budget Presentation
- OLD BUSINESS
  - Storage Area Network (SAN) Devices
  - Village of Owego Onboarding Update
- NEW BUSINESS
  - o Information Security Officer Report
- PERSONNEL
  - Deputy Director of ITCS
- RESOLUTIONS
  - o Nothing to Report
- PROCLAMATIONS
  - Nothing to Report
- ADJOURNMENT



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#### INFORMATION TECHNOLOGY LEGISLATIVE STANDING COMMITTEE

July 5<sup>th</sup>, 2022 at 9:00am

- ATTENDANCE:
  - Legislators: W. Jake Brown, Tracy Monell, Ron Ciotoli, Dennis M. Mullen, William Standinger and Martha Sauerbrey
  - o Staff: Jeremy Loveland, CIO, Cuyler Kochin and Susan Haskett, ISO
  - Guests: Cathy Haskell
- APPROVAL OF MINUTES: Approval of June 3<sup>rd</sup> 2022 Information Technology Committee Minutes: Legislator Dennis Mullen made the motion, seconded by Legislator Tracy Monell to approve the June 3<sup>rd</sup> 2022 Information Technology Committee Minutes as written. Motion carried.
- FINANCIAL: The budget is tracking very well. We are expected to receive \$78,000 from New York State at any time.
- OLD BUSINESS:
  - Storage Area Network (SAN) Devices: They are in, installed and 90% functional.
  - Village of Owego Onboarding Update: We are continuing the process of bringing the Village of Owego on board.
  - Town of Candor Onboarding Update: We are still working on this project.
- NEW BUSINESS
  - Information Security Officer Report:
    - Business Continuity Policy is finished, and we are waiting for the plan to come from FoxPointe to review.
    - Review of the new employee security awareness training was done. It is very good.
    - Webinar on Ransomware shows one of the newest best defenses is to use a different password for all the websites, applications and services.
    - Send out an email to all users on hovering over a URL

- PERSONNEL
  - Nothing to Report
- RESOLUTIONS
  - o Nothing to Report
- PROCLAMATIONS
  - Nothing to Report
- ADJOURNMENT at 9:45am

### **Review of 2022 Budget and Financial News** A1680 – Year-to-Date Budget Report

FOR 2022 08							
ACCOUNTS FOR: A General Fund	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
A1680 Information Technology							
A1680 412702 Shared Services- I A1680 412707 Shared Services- E A1680 42280 Data Processing/Pr A1680 42280 Data Processing/Pr A1680 424100 Retuals of Prior Y A1680 42010 Refunds of Prior Y A1680 51001 Full Time A1680 51001 Full Time A1680 51001 Full Time A1680 540270 M7674 Telephone Equ A1680 540270 M7674 Telephone Equ A1680 540140 Cortracting Servic A1680 540140 Cortracting Servic A1680 540140 M7674 Contracting S A1680 540140 Sc21 Contracting S A1680 540150 Dues A1680 54020 Automobile Fuel A1680 540300 Mileage Expense A1680 540480 Postage A1680 540485 Printing/Paper A1680 540440 Sc21 Supplies (Not A1680 54040 Sc21 Supplies (Not A1680 540640 Supplies (Not A1680 540640 Supplies (Not A1680 540660 Telephone A1680 540660 Telephone A1680 540688 Social Scuppies (Not A1680 54088 Social Scappies A1680 54088 Social Scappies	$\begin{array}{c} -210,072\\ -90,000\\ 0\\ 0\\ 0\\ 5,000\\ 516,192\\ 0\\ 0\\ 250\\ 500\\ 58,880\\ 0\\ 0\\ 150\\ 5,500\\ 41,800\\ 1,500\\ 5,500\\ 1,500\\ 5,500\\ 1,500\\ 1,500\\ 1,500\\ 1,500\\ 0\\ 70,700\\ 24,500\\ 0\\ 70,700\\ 24,500\\ 0\\ 70,700\\ 24,500\\ 5,000\\ 46,168\\ 39,959\\ 9,795\\ 543\\ 166,015\\ 116\end{array}$	0 0 0 0 -42,122 0 40,000 0 563,628 39,622 39,622 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			$\begin{array}{c} .00\\ .00\\ .00\\ .00\\ .00\\ .00\\ .00\\ .00$		90.0%* 100.0% 45.8% 100.0%* 87.4% 0% 10.6% 12.7% 60.8% 58.1% 33.3% 53.1% -20.9% 89.2% .0% 17.4% .0% 50.9% 41.7% .0% 55.2% 76.4% 4.0% 55.2% 76.4% 4.5% 53.0% 55.0% 5
TOTAL Information Technology TOTAL General Fund	860,909	603,628 603,628	1,464,537 1,464,537	856,226.81 856,226.81	11,246.08 11,246.08	597,064.03 597,064.03	59.2% 59.2%
TOTAL REVENUES TOTAL EXPENSES	-305,072 1,165,981	-42,122 645,750	-347,194 1,811,731	-86,407.00 942,633.81	.00 11,246.08	-260,787.00 857,851.03	
FOR 2022 08							
	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
GRAND TOTAL	860,909	603,628	1,464,537	856,226.81	11,246.08	597,064.03	59.2%

## H1680 – Year-to-Date Capital Budget Report

FOR 2022 08							
ACCOUNTS FOR: H Capital Fund	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
H1680 Information Technology							
H1680 430970 SSG21 State Aid - C H1680 520620 Software Expense H1680 520620 M7674 Software Expe H1680 521090 Computer H1680 521090 SSG21 Computer-Shar	0 100,000 90,000 0	-61,400 0 60,000 61,400	-61,400 100,000 60,000 90,000 61,400	.00 76,683.33 .00 28,120.88 59,097.48	.00 .00 .00 1,550.40 .00	-61,400.00 23,316.67 60,000.00 60,328.72 2,302.52	.0%* 76.7% .0% 33.0% 96.2%
TOTAL Information Technology	190,000	60,000	250,000	163,901.69	1,550.40	84,547.91	66.2%
TOTAL Capital Fund	190,000	60,000	250,000	163,901.69	1,550.40	84,547.91	66.2%
TOTAL REVENUES TOTAL EXPENSES	0 190,000	-61,400 121,400	-61,400 311,400	.00 163,901.69	.00 1,550.40	-61,400.00 145,947.91	

	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
GRAND TOTAL	190,000	60,000	250,000	163,901.69	1,550.40	84,547.91	66.2%

FOR 2022 08



## TIOGA COUNTY, NEW YORK 2023 ITCS Budget Presentation

July 18, 2022 Jeremy Loveland, Chief Information Officer LovelandJ@TiogaCountyNY.gov

Information Technology and Communication Services 56 Main Street Owego, NY 13827 607-687-8294 Office Phone 607-223-7004 Fax www.TiogaCountyNY.gov

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## **2023 Budget Directives**

#### **Operating Budget Directive:**

- Departments are to use their 2022 Original Budget as a baseline for their 2023 Departmental Budget

- There shall be NO increase to any expense line
  - With the exception of Salaries and Employee Benefits as provided by Personnel
  - Note: ANY increase from the 2022 Original Budget requires Legislative approval.
- Any decrease in Revenue (including reductions in Federal / State Aid) shall require an offset to an Expense in order to maintain a "Zero" Base County Local Share.

#### **New Position Directive**

- There shall be no new positions added to the 2023 Budget without Legislative Committee and Personnel approval.
- Position and Title changes are to be reviewed with Personnel prior to Legislative Committee.

#### **Capital Budget Directive:**

- Any and all Capital Budget requests must be presented on a 5-Year plan to the Tioga County Legislature in July.
  - All Capital Equipment Requests shall be reviewed by the Public Works Commissioner and are to be included in the 5-Year Capital Plan.
  - All IT Equipment Requests for Computer and Technology needs shall be reviewed by the CIO and are to be included in the IT 5-Year Plan.
- The Tioga County Legislature shall agree on all proposed IT requests.
- Position/Title changes must have supporting documentation detailing salary cost, as well as fringe estimates to be provided to the Budget Officer for review upon approval.
- Succession planning related to changes require Legislative Committee approval.



# 2023 Budget Process

#### Step One: 5-Year Budget Analysis

- All accounts were analyzed for total budgeted, total expended and usage percentage for the last full five years. (2017 – 2021)
- 5-year averages were established for all current accounts, with an emphasis on A1680 operational budget accounts.

#### Step Two: 2021 and 2022 Deep Budget Analysis

• The current budget (2022) and last full budget (2021) were analyzed deeper to identify current requirements.

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All PREPAID expenditures were identified and verified.

Step Three: Account Reductions Identified / Adjusted

- Based on the 5-Year analysis and recent expenditure analysis, several accounts were identified for reduction of budgeted amounts.
- All other account balances from 2022 were used in the 2023 budget draft.

## A1680 – Operational Budget Proposal

Account	Description	5 Ye	ar Average (2017 - 2	:021)		2023	2022		
		Budgeted	Expended	% Used	Budgeted	Notes	Budgeted	Expended	% Used
510010	Salary Full Time	\$479,167.40	\$467,952.74	97.28%	\$516,192.00		\$516,192.00	\$219,528.17	42.53%
540040	Books	\$270.00	\$0.00	0.00%	\$0.00	Eliminated due to usage trend	\$250.00	\$0.00	\$0.00
540070	Car Maintenance	\$660.00	\$135.63	19.62%	\$200.00	Reduced due to usage trend	\$500.00	\$53.06	10.61%
540140	Contracted Services	\$66,221.50	\$57,179.07	86.12%	\$20,000.00	Reduced - anticipated manning changes	\$58,880.00	\$7,342.92	12.47%
540180	Dues	\$190.00	\$60.00	30.00%	\$75.00	Reduced due to usage trend	\$150.00	\$50.00	33.33%
540220	Auto Fuel	\$530.00	\$123.52	24.32%	\$400.00		\$400.00	\$179.22	44.81%
540320	Leased Equipment	\$7,420.00	\$6,756.15	92.82%	\$5,000.00	Reduced due to usage trend	\$5,500.00	-\$878.36	-15.97%
540350	Office Equipment Maintenance	\$44,860.00	\$35,201.34	78.34%	\$41,800.00		\$41,800.00	\$37,301.19	89.24%
540390	Mileage	\$150.00	\$0.00	0.00%	\$150.00		\$150.00	\$0.00	0.00%
540420	Office Supplies	\$1,660.00	\$1,044.97	63.57%	\$1,000.00	Reduced due to usage trend	\$1,500.00	\$260.31	17.35%
540480	Postage	\$80.00	\$18.08	28.05%	\$50.00		\$50.00	\$0.00	0.00%
540485	Print Paper	\$1,200.00	\$408.25	33.87%	\$500.00	Reduced due to usage trend	\$1,000.00	\$0.00	0.00%
540620	Software	\$134,077.92	\$136,373.58	102.03%	\$150,000.00	Reduced due to usage trend	\$172,313.00	\$87,708.46	50.90%
540640	Supplies	\$4,000.00	\$4,532.60	113.32%	\$4,500.00		\$4,500.00	\$1,835.70	40.79%
540660	Telephone	\$58,867.20	\$56,848.66	98.32%	\$70,000.00	Reduced due to usage trend	\$70,700.00	\$30,503.30	43.14%
540661	Telephone Maintenance	\$19,000.00	\$20,052.02	213.10%	\$24,500.00		\$24,500.00	\$18,724.80	76.43%
540733	Training	\$6,200.00	\$2,043.23	31.71%	\$2,000.00	Reduced due to usage trend	\$5,000.00	\$200.00	4.00%
581088	State Retirement	\$54,311.00	\$59,437.01	109.79%	\$46,167.94		\$46,167.94	\$24,363.53	52.77%
583088	Social Security	\$36,378.20	\$34,042.69	93.73%	\$39,958.70		\$39,958.70	\$17,685.62	44.26%
584088	Workers Compenstaion	\$13,645.07	\$13,498.37	98.86%	\$9,794.72		\$9,794.72	\$4,848.03	49.50%
585588	Disability Insurance	\$965.29	\$875.14	90.54%	\$542.39		\$542.88	\$258.39	47.60%
586088	Health Insurance	\$140,603.73	\$134,063.10	95.01%	\$166,015.20		\$166,015.20	\$68,406.80	41.21%
588988	EAP	\$141.75	\$136.96	97.11%	\$116.48		\$116.48	\$55.44	47.60%
					\$1,098,962.43		\$1,165,980.92		

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## 2023 A1680 Budget Notes

- Ten Accounts Reduced or Eliminated due to detailed analysis of current requirements
- Total Operational Budget
  reduction is \$67,018.49



# H1680 - Capital Budget

"The difference between a good leader and a great leader is one who learns to anticipate rather than react"

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~ Craig Groeschel

motion

## 2023 H1680 Budget Notes

- Shift from a current year focus, to preparing for future requirements
- Implementing reserve accounts for large future expenses
- Increased but predictable and consistent yearly Capital budgets
- Largest infrastructure need are the end of life server hosts



## H1680 – Capital Budget Proposal

Description	Total Cost	Implementation year	2022	2023	2024	2025	2026	2027	2028
Computers	\$15,000.00	Annual	\$15,000.00	\$15,000.00	\$15,000.00	\$15,000.00	\$15,000.00	\$15,000.00	\$15,000.00
Monitors	\$4,000.00	Annual	\$4,000.00	\$4,000.00	\$4,000.00	\$4,000.00	\$4,000.00	\$4,000.00	\$4,000.00
Tablets	\$3,000.00	Annual	\$3,000.00	\$3,000.00	\$3,000.00	\$3,000.00	\$3,000.00	\$3 <i>,</i> 000.00	\$3,000.00
SANs	\$120,000.00	2028	\$16,666.66	\$16,666.66	\$16,666.66	\$16,666.66	\$16,666.66	\$16,666.66	\$16,666.66
Data Hardware	\$75,000.00	2024	\$25,000.00	\$25,000.00	\$25,000.00	\$12,500.00	\$12,500.00	\$12,500.00	\$12,500.00
Server Hosts	\$10,000.00	2023	<mark>\$60,000.00</mark>	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00
Wireless Infrastructure	\$10,000.00	2025	\$2,500.00	\$2,500.00	\$2,500.00	\$2,500.00	\$2,500.00	\$2,500.00	\$2,500.00
Exchange Server Upgrade	\$45,000.00	2025	\$11,250.00	\$11,250.00	\$11,250.00	\$11,250.00	\$9,000.00	\$9,000.00	\$9,000.00
Software		Annual	\$105,000.00	\$105,000.00	\$105,000.00	\$105,000.00	\$105,000.00	\$105,000.00	\$105,000.00
Large Format Scanner - County Clerk	\$10,000.00	2024	\$3,333.00	\$3,333.00	\$3,333.00	\$1,666.00	\$1,666.00	\$1,666.00	\$1,666.00
Plotter / Scanner	\$10,000.00	2025	\$2,500.00	\$2,500.00	\$2,500.00	\$2,500.00	\$1,666.00	\$1,666.00	\$1,666.00
Voting Machines	\$10,000.00	2025	\$2,500.00	\$2,500.00	\$2,500.00	\$2,500.00	\$1,666.00	\$1,666.00	\$1,666.00
GIS Flights	\$25,000.00	Annual						\$25,000.00	\$25,000.00
Phone System Upgrades	\$40,000.00	2028		\$6,666.00	\$6,666.00	\$6,666.00	\$6,666.00	\$6,666.00	\$6,666.00
Firewall Upgrade	\$12,000.00	2027	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00
			\$252,750.00	\$209,415.00	\$209,415.00	\$209,415.00	\$209,415.00	\$234,415.00	\$234,415.00

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