TIOGA COUNTY, NEW YORK

Information Technology and Communication Services

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INFORMATION TECHNOLOGY LEGISLATIVE STANDING COMMITTEE

February 6th, 2024, at 9:30 am

ATTENDANCE:

- Legislators: Jake Brown, Tracy Monell, Ron Ciotoli, Dennis Mullen, and William Standinger
- Staff: Jeremy Loveland, CIO and Brandon Clark Deputy Director
- Guests: Cathy Haskell
- APPROVAL OF MINUTES: Approval of January 2nd, 2024, Information Technology Committee Minutes: Legislator Tracy Monell made the motion, seconded by Legislator Jake Brown to approve the January 2nd, 2024, Information Technology Committee Minutes as written. Motion carried.
- FINANCIAL
 - Review of budget status and financial news
- OLD BUSINESS
 - o 2024 Cyber Awareness Training
 - The County has implemented a different method for completing the required annual Cyber Awareness Training for all users. We are not using KnowBe4, but rather Microsoft Sharepoint. There are two in-person training options for users as well. One in February, and one in March. All users are required to complete the training no later than Close of Business March 29th, 2024.
 - FLEX Connection Agreement
 - The County will be implementing an agreement for outside municipalities to connect to the County's Computer Aided Dispatch (CAD) system.
- NEW BUSINESS
 - o 2024 Projects and Priorities
 - Close out 2023 projects, including the server host migration.



- New Core Switches have been purchased and will be implemented in 2024. This may include in additional circuits between County locations to increase redundancy and disaster recovery capabilities.
- The wireless network infrastructure will be redesigned and upgraded in 2024.
- The current method for billing for IT shared services will be analyzed to ensure it is optimized and aligns to both parties involved in the agreement.
- A new ticket management system will be implemented in 2024.
- The ITCS Department is working with the current phone service provider to identify a future roadmap for voice services throughout the County and shared service locations.
- PERSONNEL
 - Nothing to Report
- RESOLUTIONS/PROCLAMATIONS
 - Nothing to Report
- ADJOURNMENT
 - Legislator Monell motioned to adjourn at 9:57 a.m., seconded by Legislator Mullen.