TIOGA COUNTY, NEW YORK Information Technology and Communication Services

Ronald E. Dougherty County Office Building 56 Main Street Owego, NY 13827

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INFORMATION TECHNOLOGY LEGISLATIVE STANDING COMMITTEE

05.03.22 at 9:33am

- ATTENDANCE:
  - Legislators: W. Jake Brown, Ron Ciotoli , Dennis M. Mullen and Martha Sauerbrey
  - Staff: Jeremy Loveland, CIO and Susan Haskett, ISO
  - Guests: Cathy Haskell, William Standinger
- APPROVAL OF MINUTES: Approval of 04.05.22 Information Technology Committee Minutes: Legislator Dennis M. Mullen made the motion, seconded by Legislator Ron Ciotoli to approve the 04.04.22 Information Technology Committee Minutes as written. Motion carried.
- FINANCIAL
  - Everything is tracking well.
- OLD BUSINESS
  - Storage Area Network (SAN) Devices:
    - NetApp Devices have been installed in both 56 Main and Public Safety racks. We are coordinating installation with Lynx Technologies.
  - Microsoft Office 365 Implementation Report:
    - Email Flow Exchange Online has successfully been integrated with our on-premises Exchange 2019 server. We can now migrate our mailboxes from Exchange 2019 to the Exchange Online server.
    - Exchange Online Protection We have migrated away from Sophos Email Filtering and implemented EOP. This was out of necessity as Exchange Online integration with Exchange 2019 does not support a 'middle man' filter. EOP is widely used in the industry and is included in our Office 365 subscription, which means we do not need to renew the Email Filter module for our Sophos firewall.
    - ITCS Fully Migrated ITCS Department has been completely migrated to Office 365. While doing so we have identified a few minor configuration



modifications to the roll out process. Before we begin other departments, we need to address those.

- o 56 Main Street Security Project:
  - Site surveys have been completed at 56 Main and hardware requirements are being defined currently.
  - This project is initially being broken down into two part: Security Cameras and Building Access Control and Alarms. The Safety Office is applying for a grant to fund the Security Camera portion of the project. The grant is up to \$50k, and the Security Camera hardware and 3-year subscription costs are just over \$50k. The Building Access Control and Alarms portion of the project is what is being defined. With multiple avenues of meeting the needs, we are being diligent to ensure we are installing right products.
- NEW BUSINESS
  - Information Security Officer Report:
    - We continue to work with the Bonadio Group on the Business Continuity Management Policy. The next project is the plan.
    - Email was sent out to all users again, reinforcing what to look for in an email to detect spam.
    - Worked with CISA group who did our penetration testing this month. This
      was a successful test.
  - Village of Waverly:
    - IT is working on installing 6 cameras (total) at two parks in Waverly (Waverly Glen and East Waverly Parks).
  - Village of Owego:
    - Work is continuing to progress toward bringing the Village of Owego onboard Shared Services.
  - Town of Candor:
    - IT is working on getting a fiber path to the Candor Hall from 56 Main St in Owego.

- Town of Owego
  - A camera was installed to be able to observe the measurement of the river and check for flooding.
- Tioga County Website
  - IT is removing the email addresses on the website and replacing it with a form.
  - IT is removing private phone numbers on the website and replacing them with county phone numbers that will go to the Legislators.
- E911 Phone System
  - ITCS has worked with All Mode to determine a solution to provide detailed information to 911 Call Center for the various County buildings and locations.
- PERSONNEL
  - Nothing to Report
- RESOLUTIONS
  - E12 AUTHORIZE MIGRATION TO HOSTED PLATFORM FOR AUTOMON PROBATION SOFTWARE.
    - Probation case management software will be migrated from on-premises resources to a hosted solution through the vendor, AutoMon.
- PROCLAMATIONS:
  - Nothing to Report
- ADJOURNMENT
  - Time of Adjournment 9:58 am