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## Tioga County Emergency Services



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The Office of Emergency Service experienced another very busy year.

In addition to the regular duties of the office we continued to provide pandemic related support services to the community and local agencies. Fortunately, as the epidemic has become better understood we have been able to return the services we provide to a version of pre-epidemic normalcy.

In attempt to return to pre-pandemic operating standards, we have utilized a combination of virtual and in person meetings to restored EMS, Fire, and Emergency Management training programs.

- We have worked diligently in the planning of the county's fully interoperable radio system. With the assistance of Motorola Solutions and New York State Technology Enterprise Corporation (NYSTEC) we have completed the planning phases of the communications system. Scheduled to be completed by the end of 2023, this system will provide state of the art essential radio communications for all Police, Fire, EMS, and local government agencies who serve Tioga County.
- 2020/21 it was identified that the EMS Training Program required some restructuring due to pass rates that were significantly below state standards. Evaluation and planning led to improvements to our EMS Training program, by the addition of new instructors, training materials and attendee class standards. These changes were implemented and subsequently have demonstrated a vastly improved quality of training and as of this report a 100% pass rate for the most recent Basic EMT graduating class.
- The department has increased fire training staff from 3 to 5 and subsequently provided over 800 classroom hours of outreach fire training to local firefighters.