TIOGA COUNTY, NEW YORK

Information Technology and Communication Services

Ronald E. Dougherty County Office Building 56 Main Street Owego, NY 13827

Jeremy Loveland Chief Information Officer 🕓 607 687 8294 🖶 607 223 7004 🛛 🛛 www.TiogaCountyNY.gov

Information Technology – Legislative Committee Meeting

03.05.24

- APPROVAL OF MINUTES
 - o 02.06.24 IT Legislative Committee Meeting
- FINANCIAL
 - Review of Budget Status and Financial News
- OLD BUSINESS
 - o 2024 Cyber Awareness Training Status
 - o Soil and Water QuickBooks migration
- NEW BUSINESS
 - GIS Public Information Responsibilities
 - Remote Work Management System (RWMS)
 - Village of Nichols Kirby Park
 - Topp Business Solutions Managed Print Services (MPS) Agreement
- PERSONNEL
 - Nothing to Report
- RESOLUTIONS
 - C36 AUTHORIZE EXECUTION OF COOPERATIVE AGREEMENTS BETWEEN THE LAW DEPARTMENT, ITCS, SHERIFF, DSS, PUBLIC HEALTH, AND MENTAL HYGIENE
- PROCLAMATIONS
 - Nothing to Report
- ADJOURNMENT



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INFORMATION TECHNOLOGY LEGISLATIVE STANDING COMMITTEE

February 6th, 2024, at 9:30 am

ATTENDANCE:

- Legislators: Jake Brown, Tracy Monell, Ron Ciotoli, Dennis Mullen, and William Standinger
- Staff: Jeremy Loveland, CIO and Brandon Clark Deputy Director
- Guests: Cathy Haskell
- APPROVAL OF MINUTES: Approval of January 2nd, 2024, Information Technology Committee Minutes: Legislator Tracy Monell made the motion, seconded by Legislator Jake Brown to approve the January 2nd, 2024, Information Technology Committee Minutes as written. Motion carried.
- FINANCIAL
 - Review of budget status and financial news
- OLD BUSINESS
 - o 2024 Cyber Awareness Training
 - The County has implemented a different method for completing the required annual Cyber Awareness Training for all users. We are not using KnowBe4, but rather Microsoft Sharepoint. There are two in-person training options for users as well. One in February, and one in March. All users are required to complete the training no later than Close of Business March 29th, 2024.
 - FLEX Connection Agreement
 - The County will be implementing an agreement for outside municipalities to connect to the County's Computer Aided Dispatch (CAD) system.
- NEW BUSINESS
 - o 2024 Projects and Priorities
 - Close out 2023 projects, including the server host migration.



- New Core Switches have been purchased and will be implemented in 2024. This may include in additional circuits between County locations to increase redundancy and disaster recovery capabilities.
- The wireless network infrastructure will be redesigned and upgraded in 2024.
- The current method for billing for IT shared services will be analyzed to ensure it is optimized and aligns to both parties involved in the agreement.
- A new ticket management system will be implemented in 2024.
- The ITCS Department is working with the current phone service provider to identify a future roadmap for voice services throughout the County and shared service locations.
- PERSONNEL
 - Nothing to Report
- RESOLUTIONS/PROCLAMATIONS
 - Nothing to Report
- ADJOURNMENT
 - Legislator Monell motioned to adjourn at 9:57 a.m., seconded by Legislator Mullen.

Review of 2024 Budget and Financial News

A1680 – Year-to-Date Budget Report

ACCOUNTS FOR: A General Fund	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
A1680 Information Technology							
A1680 412702 Shared Services- I A1680 412707 Shared Services- E A1680 42220 Data Processing/Pr A1680 424100 Rental Of County O A1680 540100 Full Time A1680 540010 Full Time A1680 540140 Contracting Servic A1680 540140 Contracting S A1680 540140 Contracting S A1680 540140 Dues A1680 540220 Automobile Fuel A1680 540320 Leased/Service Equ A1680 540320 Office Equip Maint A1680 540420 Office Supplies A1680 540620 Software Expense A1680 540640 Sug21 Supplies (Not A1680 540661 Telephone A1680 581088 Social Secu	$\begin{array}{c} -210,072\\ -90,000\\ 0\\ -5,000\\ 562,076\\ 800\\ 28,880\\ 0\\ 5,500\\ 25,000\\ 1,500\\ 25,000\\ 1,500\\ 207,340\\ 4,500\\ 207,340\\ 4,500\\ 220,340\\ 4,500\\ 24,500\\ 15,932\\ 39,959\\ 0\\ 0\\ 22,536\\ 0\end{array}$	$\begin{smallmatrix} & 0 \\ & $	$\begin{array}{c} -210,072\\ -90,000\\ 0\\ -5,000\\ 562,076\\ 500\\ 28,880\\ 466,723\\ 800\\ 5,500\\ 25,000\\ 1,500\\ 25,000\\ 1,500\\ 1,000\\ 207,340\\ 4,500\\ 2,500\\ 72,500\\ 24,500\\ 24,500\\ 37,694\\ 32,997\\ 8,673\\ 460\\ 88,086\\ 114\end{array}$	$\begin{array}{r} .00\\ -246.88\\ -5,200.08\\ 60,845.41\\ 228.99\\ 11,070.36\\ 18,750.00\\ 39,50\\ .00\\ .00\\ .00\\ .00\\ .00\\ .00\\ .00\\ .$	$\begin{array}{c} .00\\ .00\\ .00\\ .00\\ .00\\ .00\\ .00\\ .00$	$\begin{array}{c} -210,072.00\\ -89,999.93\\ 246.38\\ 200.08\\ 501,230.59\\ 271.01\\ 17,459.64\\ 447,972.92\\ 50.00\\ 760.50\\ 5,500.00\\ 25,000.00\\ 1,500.00\\ 1,500.00\\ 1,500.00\\ 1,500.00\\ 1,500.00\\ 1,500.00\\ 5,500.00\\ 5,500.00\\ 25,000.00\\ 1,500.00\\ 25,000.00\\ 1,500.00\\ 25,000.00\\ 1,500.00\\ 25,000.00\\ 25,000.00\\ 25,000.00\\ 25,000.00\\ 27,044.62\\ 7,202.76\\ 376.14\\ 71,006.04\\ 94.54\end{array}$	$\begin{array}{c} .0\% \\ .0\% \\ 104.0\% \\ 104.0\% \\ 10.8\% \\ 45.8\% \\ 39.5\% \\ 4.0\% \\ .0\% \\ .0\% \\ .0\% \\ .0\% \\ .0\% \\ .0\% \\ .0\% \\ .0\% \\ 23.2\% \\ 5.7\% \\ .0\% \\ 24.9\% \\ 86.5\% \\ .0\% \\ 22.9\% \\ 18.0\% \\ 17.0\% \\ 18.2\% \\ 17.1\% \end{array}$
TOTAL Information Technology	715,001	556,320	1,271,321	206,375.55	350.00	1,064,595.43	16.3%
TOTAL General Fund	715,001	556,320	1,271,321	206,375.55	350.00	1,064,595.43	16.3%
TOTAL REVENUES TOTAL EXPENSES	-305,072 1,020,073	0 556,320	-305,072 1,576,393	-5,446.53 211,822.08	.00 350.00	-299,625.47 1,364,220.90	

	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
GRAND TOTAL	715,001	556,320	1,271,321	206,375.55	350.00	1,064,595.43	16.3%

H1680 – Year-to-Date Capital Budget Report

ACCOUNTS FOR: H Capital Fund	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
H1680 Information Technology							
H1680 520620 Software Expense H1680 520620 M7674 Software Expe H1680 521090 Computer	142,313 0 102,000	175,309 39,251 0	317,621 39,251 102,000	130,515.80 .00 64,251.79	73,127.50 .00 2,986.80	113,977.83 39,250.67 34,761.41	64.1% .0% 65.9%
TOTAL Information Technology	244,313	214,559	458,872	194,767.59	76,114.30	187,989.91	59.0%
TOTAL Capital Fund	244,313	214,559	458,872	194,767.59	76,114.30	187,989.91	59.0%
TOTAL EXPENSES	244,313	214,559	458,872	194,767.59	76,114.30	187,989.91	

FOR 2024 02							
	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
GRAND TOTAL	244,313	214,559	458,872	194,767.59	76,114.30	187,989.91	59.0%

REFERRED TO:	LEGAL/FINANCE COMMITTEE
	INFORMATION TECHNOLOGY COMMITTEE
	PUBLIC SAFETY COMMITTEE
	HEALTH AND HUMAN SERVICES COMMITTEE

RESOLUTION NO. -24 AUTHORIZE EXECUTION OF COOPERATIVE AGREEMENTS BETWEEN THE LAW DEPARTMENT, ITCS, SHERIFF, DSS, PUBLIC HEALTH, AND MENTAL HYGIENE

WHEREAS: Tioga County has implemented a Direct Charge Pilot Program that will maximize State reimbursement for legal and IT expenses while eliminating the administrative burden of charging all departments for those expenses; and

WHEREAS: The Law Department and ITCS will directly charge the Department of Social Services, Public Health and Mental Hygiene for its services and support pursuant to Cooperative Agreements; and

WHEREAS: The Sheriff's Department will directly charge the Department of Social Services for security services, escort, protection and transport services; and

WHEREAS: It may be necessary for the Budget Officer to make budget adjustments to reflect the budgeted amounts and year end actuals in the cooperative agreements between ITCS and DSS, Public Health and Mental Hygiene and to reflect the budgeted amount in the cooperative agreement between the Sheriff and DSS; therefore be it

RESOLVED: That the Legislature authorizes and directs the Chair to execute Cooperative Agreements between the Law Department and DSS, Public Health and Mental Hygiene; and be it further

RESOLVED: That the Legislature authorizes and directs the Chair to execute Cooperative Agreements between the ITCS Department and DSS, Public Health and Mental Hygiene; and be it further

RESOLVED: That the Legislature authorizes and directs the Chair to execute a Cooperative Agreement between the Sheriff's Department and DSS; and be it further

RESOLVED: That the Cooperative Agreements between DSS and the Law Department, ITCS and Sheriff shall be submitted to the New York State

Office of Temporary and Disability Assistance and the Office of Children and Family Services for approval; and be it further

RESOLVED: That the Budget Officer is authorized to make budget adjustments to reflect the budgeted amounts and year end actuals in the cooperative agreements between ITCS and DSS, Public Health and Mental Hygiene and to reflect the budgeted amount in the cooperative agreement between the Sheriff and DSS.